

# Welcome to your NEW RECYCLING AND RUBBISH COLLECTION SERVICE

From October, your  
collection day will be:

**FRIDAY**





# WELCOME to your new recycling and rubbish

## Your recycling and rubbish collections are changing.

From October 2018, **Friday** will be your recycling and rubbish collection day - see the collection timetable on page seven for details.

Your first collection under the new service will be made on **Friday 5<sup>th</sup> October**. Until then you should continue to put your recycling and rubbish out on your current collection day.

We will send you a postcard to let you know when to start using your new bins - please store them safely until then.

Do not place your new wheelie bins out for collection before Friday 5<sup>th</sup> October - **they will not be emptied**.

We appreciate that when your service changes it will take a few weeks for you (and us) to get used to things. During this time, we'll collect excess rubbish placed next to or on top of your bin. Once the new service has settled down, we'll start to only collect rubbish that is stored inside the new wheelie bin with the lid closed.

## BENEFITS of the new service

### ✔ Boost recycling

More space for recycling and restricted space for rubbish will encourage us all to recycle more and do 'our bit' for the planet. This new service is expected to boost Merton's recycling rate from 37% to over 45%.

### ✔ Cleaner streets

The new wheelie bins will reduce spillages on collection day and stop recycling from blowing down the road on windy days, helping to keep our streets clean.

### ✔ Save money

The changes will improve efficiency and save up to £1.6million per year; money that will be used to protect our vital services.





# Rubbish collection service

SEE PAGES  
4 & 5 FOR  
DETAILS

## Weekly recycling collections



### Food waste - collected every week:

**Food waste** will continue to be collected every week from your **existing food waste bin**. If your food waste bin is missing or damaged, you can order a replacement: [merton.gov.uk/recycling](http://merton.gov.uk/recycling)

### Recycling - collected on alternate weeks:

From October, recycling will be collected on alternate weeks: **paper and card** one week; **plastics, glass, cans and cartons** the next.



Store **paper and card** in your **new wheelie bin with the blue lid**.

In your pack you'll find a 'paper and card' sticker - put this on the lid of your new wheelie bin as a handy reminder of what goes in.



Store **plastics, glass, cans and cartons** in your existing recycling boxes. If your recycling boxes are missing or damaged, you can order a replacement: [merton.gov.uk/recycling](http://merton.gov.uk/recycling)

In your pack you'll find a 'plastics, glass, cans and cartons' sticker - put this on your recycling box as a handy reminder of what goes in.

## Fortnightly rubbish collections



### Rubbish - collected every two weeks:

Your **rubbish** (non-recyclable household waste) will be collected on a fortnightly basis from your **new wheelie bin with the grey lid**. From October, we will only collect rubbish from this bin.

## Collection time



**By 6am** on your collection day leave your recycling and rubbish containers at the edge of your property close to the public pavement so they can be seen by our collection crews.





## FOOD WASTE

Collected:  
every week

YES PLEASE



All cooked and  
uncooked food



Dairy products:  
cheese and eggs



vege

Turn to page six for more hints and tips on how to use your food

## PAPER & CARD

Collected:  
alternate weeks

YES PLEASE



NEW  
BIN



Newspapers and  
magazines



Card and  
cardboard



Toil

Flatten down large cardboard boxes before putting them in the

## Plastics, glass, cans and cartons

Collected:  
alternate weeks

YES PLEASE



Plastic bottles



Plastic pots,  
tubs, trays etc.



Gl

Empty and rinse all containers. Squash plastic bottles. Remove

## Rubbish

Collected:  
every 2 weeks

YES PLEASE



NEW  
BIN



Non-recyclable  
rubbish



Dirty cardboard



P

Only rubbish placed in this wheelie bin (with the lid closed) w

## Textiles & shoes

Collected:  
every week

YES PLEASE



NEW  
SERVICE



Clothes and linen



Shoes (tied together)

Place textiles in a tied plastic carrier bag next to or on top of your bins.





Fruit and vegetable peelings



Tea bags & coffee grounds



Meat and fish bones

food waste collection service.

### NO THANKS

- Plastic bags
- Packaging
- Oil or liquids



Toilet and kitchen roll tubes



Egg boxes



Junk mail and catalogues

in the bin.

### NO THANKS

- Dirty cardboard (e.g. pizza boxes)
- Shredded paper
- Tissues & paper towels
- Food & drink cartons (these go in your recycling box)



Glass jars and bottles



Cans, tins, aerosols and tin foil



Food and drinks cartons

move film lids from plastic pots, tubs and trays.

### NO THANKS

- Plastic bags
- Plastic film
- Crisp packets
- Hard plastics (toys etc)
- Polystyrene



Plastic bags and film



Polystyrene



Nappies (in a tied bag)

d) will be collected.

### NO THANKS

- Anything recyclable
- Electrical items
- Hazardous waste
- DIY waste

**Batteries**  
Collected:  
every week

**YES PLEASE**

NEW SERVICE



Household batteries

### NO THANKS

- Duvets
- Pillows and cushions
- Curtains
- Car batteries

Place batteries in an untied plastic carrier bag.





# FOOD WASTE COLLECTION

**Recycling food waste reduces smells and frees up space in your rubbish bin.**

Food waste is collected **every week** for recycling.

You should already have a kitchen caddy and an outside food waste bin (with a lockable lid).

**Kitchen caddy**



**Outside food bin**



If your kitchen caddy or outside food bin are missing or damaged, order a replacement as soon as possible: [merton.gov.uk/recycling](http://merton.gov.uk/recycling)

## Recycling food waste in three easy steps:

**1** **Line** your kitchen caddy with old newspaper or a compostable liner (available to buy at supermarkets)



**2** **When** your kitchen caddy is almost full, tie the top of the liner (or fold over the newspaper) and put it in your outside food bin (remembering to lock the lid)



**3** **Place** your food bin out for collection every week on your collection day (by 6am).



## Why recycle food waste?



Any food waste you place out for recycling is taken to a special processing plant in Chertsey, Surrey, where it is used to generate electricity to power homes. It also produces a fertiliser which can be used by farmers.

Recycling just six tea bags can produce enough electricity to boil a kettle for another cuppa!

One truck-load of food waste can generate enough electricity to power 20,000 TVs for one hour.





# YOUR COLLECTION DAY: FRIDAY

**FOOD**

Every week



**RECYCLING:  
PAPER & CARD**

Alternate weeks



**RECYCLING:  
PLASTICS, GLASS,  
CANS & CARTONS**

Alternate weeks



**RUBBISH**

Every 2 weeks



## 2018

### October

05	✓	✓		✓
12	✓		✓	
19	✓	✓		✓
26	✓		✓	

### November

02	✓	✓		✓
09	✓		✓	
16	✓	✓		✓
23	✓		✓	
30	✓	✓		✓

### December

07	✓		✓	
14	✓	✓		✓
21	✓		✓	
31★	✓	✓		✓

## 2019

### January 2019

07★	✓		✓	
12★	✓	✓		✓
18	✓		✓	
25	✓	✓		✓

### February

01	✓		✓	
08	✓	✓		✓
15	✓		✓	
22	✓	✓		✓

### March

01	✓		✓	
08	✓	✓		✓
15	✓		✓	
22	✓	✓		✓
29	✓		✓	

### April

05	✓	✓		✓
12	✓		✓	
19	✓	✓		✓
26	✓		✓	

### May

03	✓	✓		✓
10	✓		✓	
17	✓	✓		✓
24	✓		✓	
31	✓	✓		✓

### June

07	✓		✓	
14	✓	✓		✓
21	✓		✓	
28	✓	✓		✓

### July

05	✓		✓	
12	✓	✓		✓
19	✓		✓	
26	✓	✓		✓

### August

02	✓		✓	
09	✓	✓		✓
16	✓		✓	
23	✓	✓		✓
30	✓		✓	

### September

06	✓	✓		✓
13	✓		✓	
20	✓	✓		✓
27	✓		✓	

### October

04	✓	✓		✓
11	✓		✓	
18	✓	✓		✓
25	✓		✓	

### November

01	✓	✓		✓
08	✓		✓	
15	✓	✓		✓
22	✓		✓	
29	✓	✓		✓

★ Changes to your collection day at Christmas and New Year. Collections will take place up to three days later than usual and include a Saturday collection.





# USING your bins

## Missed collections

If we miss your collection by mistake, please let us know **within 2 days**. Report it online at: [merton.gov.uk/recycling](http://merton.gov.uk/recycling)

## Your old bins

If you've previously purchased your own bin to store rubbish between collections, from October you'll no longer need this. You could consider re-using your old bin around the home or garden. If you want to recycle your old bin, you can take it to the Garth Road Household Reuse and Recycling Centre.

## Bulky waste

Bulky waste collections can be booked online: [merton.gov.uk/recycling](http://merton.gov.uk/recycling)

## Assisted collections

If you are receiving an assisted collection, this will continue. If you don't currently have an assisted collection but are worried about moving the new bins, please let us know: [merton.gov.uk/assisted-collection](http://merton.gov.uk/assisted-collection) or 020 8274 4902.

## Excess rubbish

All non-recyclable household waste must be placed inside the rubbish wheelie bin and the lid kept shut. Once the new service has settled down, excess rubbish placed on top of or next to your bin will not be collected. If you live in a household of five or more, or have a medical condition that means you generate additional rubbish, you may be eligible for a larger bin. Please get in touch. Further details available at: [merton.gov.uk/recycling](http://merton.gov.uk/recycling)

## Christmas trees

We'll be collecting your real Christmas trees for recycling. Remove all decorations and pot - put out for collection before Monday 7<sup>th</sup> January 2019.

## Advisory notices

If you put the wrong item in the wrong bin, we will let you know by attaching an advisory notice. The offending item (or items) will usually be left behind for you to dispose of correctly.

**FIND OUT MORE AT [MERTON.GOV.UK/RECYCLING](http://MERTON.GOV.UK/RECYCLING)**



Working together to tackle waste

**CROYDON**  
Delivering for Croydon

